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PATENT APPLICATION

OUR DOCKET NO. 990479.ORI

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re App

: Joseph K. Cross : June 3, 2004

Filed

: January 14, 2000 : Art Unit 2126

S.N.

:

09/483,155 :Examiner St. John Courtenay III

Title

SYSTEM & METHOD FOR PROBABILISTIC

QUALITY OF COMMUNICATION SERVICE

DETERMINATION

AMENDMENT UNDER 37 CFR 1.111

Mail Stop Non-Fee Amendment Commissioner for Patents P.O. BOX 1450 Alexandria, VA 22313-1450

Dear Madam:

This paper is submitted in response to an Official Action dated March 16, 2004, which carried the normal shortenedstatutory period for response of three months.

It is requested that the following amendments be entered:

NIKOLAI & MERSEREAU, P.A. 900 SECOND AVENUE SOUTH, SUITE 820 MINNEAPOLIS, MN, U.S.A. 55402-3325

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Name: C. G. Mersereau

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NIKOLAI & MERSEREAU, P.A., 900 Second Ave. S., #820, Minneapolis, MN 55402, U.S.A.

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June 3, 2004

ATTORNEY DOCKET NO. 990479.ORI

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re App : Joseph K. Cross

Filed : January 14, 2000 : Art Unit 2126

S.N. : 09/483,155 :Examiner St. John Courtenay III

Title : SYSTEM & METHOD FOR PROBABILISTIC

QUALITY OF COMMUNICATION SERVICE

DETERMINATION

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in response to a non-final Action dated March 16, 2004 in the above-identified patent application.

The Commissioner is hereby authorized to charge any fees listed in 37 CFR 1.16 and 1.17 which may be required by this paper or credit any overpayment to Deposit Account No. 08-1265.

Yours very truly,

NIKOLAI & MERSEREAU, P.A.

C. G. Mersereau

CGM/bld

Enclosure

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the foregoing Amendment Under 37 CFR 1.111 in response to the Official Action mailed March 16, 2004 in application Serial No. 09/483,155 of Joseph K. Cross, filed January 14, 2000, and a transmittal letter are being sent by facsimile transmission to: Mail Stop Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on June 3, 2004.

Barbara L. Davis

On Behalf of C. G. Mersereau

Date of Signature June 3, 2004